



Our new Heart and Cancer Commitment:

Market leading cover and care for heart and cancer

Heart disease and cancer have seen dramatic improvements in treatment over the last few years. These advances have meant significant changes to our members' needs too: they're likely to survive and need treatment for longer, and they're eager for long-term, dedicated support that they can count on. To keep pace with these changes, we've enhanced our core products with our new **Heart and Cancer Commitment**.

Extra cover and care for heart conditions

What are the changes to our heart cover?

- Members diagnosed with a heart condition will now have access to our successful dedicated nurse service which supports the member and their family through their treatment.
- We've removed time limits on members' out-patient cover for follow-ups for heart surgery treatments.

When will the heart cover changes take place?

These improvements will apply immediately to **all existing and new business**.

Extra cover and care for cancer

What are the changes to our cancer cover?

- We have improved cover for cancer drugs. There are now no time limits for licensed cancer drug treatment. If experimental drug treatment is needed then we will cover it if it is part of an ethical trial and pre agreed by us. In addition injectable hormone treatment and bisphosphonate treatment used to manage cancer will be fully covered while active treatment is being received.
- We'll consider requests for experimental surgery which will be reviewed by our clinical team.
- We've removed time limits from cancer follow-ups and we won't count cancer out-patient consultations towards the member's general out-patient limits.
- We'll cover up to £5,000 for external prostheses (such as limbs) and up to £150 for wigs.
- We'll cover palliative care and we'll also donate £100 a night to a hospice charity when terminal patients are receiving hospice care.



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Our commitment to cover

> When will the cancer cover changes take place?

- Core AXA PPP healthcare Individual and SME plans will have the enhanced cancer changes applied from **9 January 2012** regardless of their renewal date.
- Corporate Health Plan Plus and Platinum plans will have the enhanced cancer changes applied from **9 January 2012**.

More choice when it comes to cancer cover for our large corporate plan

New Large Corporate clients and renewing existing clients now have even greater choice when it comes to selecting the cancer cover that's right for them, ensuring flexibility to choose the new enhanced cancer cover or to continue to select one our existing cover options.

How we'll be telling members about the changes

We'll be sending information to members via their dedicated extranet sites, and they'll also receive information in their Welcome and Renewal packs. We'll also be sending information to your clients directly in the next few weeks.



- > If you would like to find out more about our new Heart and Cancer Commitment please contact your Account Manager who will be happy to help.



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